



Small and Medium Business Solutions Security You Can Count On

Why MessageLabs?

MessageLabs is the world's leading provider of managed integrated messaging and web security services, delivering unequalled protection to more than 12,000 small businesses around the world. Our range of services offers you significant benefits:

- One vendor for protection and support in managing all your communication security needs
- Protection of your company brand and reputation by preventing lawsuits and loss of proprietary property
- Assured business continuity and increased employee productivity
- An IT staff that can focus on your core business
- Protection against all known and unknown email threats
- Compliance with industry regulations and core policy
- Total network reliability and customer confidence
- Increased focus on business profitability

Analyst View

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”

“MessageLabs Ltd. is an MSSP (managed security service provider) for corporate messaging. It offers services for protecting the security of both email and IM, but without the installation of hardware or software. MessageLabs is one of the very few players in the MSSP space specializing in email protection. Even fewer still cater to the SMB (small and medium-sized business) market. This may be an attractive option for an SMB, since there's no overhead.”

“Email security options for SMBs,” by Joel Dubin, CISSP, *SearchSecurityChannel.com*, February 20, 2007.

Our Promise: 100% Protection

Electronic communication—it's so vital, and yet so fraught with risk today. Converging threats combining viruses, spam, and the web to defraud unsuspecting victims are making it even more critical to have solutions in place that protect your business 100%.

MessageLabs is the only company in the business that can guarantee your organization total integrated protection against all known and unknown Internet threats—including viruses, spam, spyware, phishing attacks, inappropriate content, and data loss. And we operate at any scale—so as your business grows, we'll grow along with it.

Our services can be set up in a matter of minutes, and work 24x7 to keep threats well away from your network. What we offer you is so simple, it might seem hard to believe at first. But you don't need to meet our teams of security specialists and engineers to experience the results of their work. Your IT staff can focus on improving business profitability—not maintaining security systems, fixing infected machines, researching the latest threats or reacting to new outbreaks.

How can we be so confident?

Imagine that, instead of doing what you do every day, your business was focused entirely on scanning the electronic communication and Internet activity of organizations around the world. Of the billions of emails, instant messages, and web requests you see every week, you'd probably get pretty good at predicting which ones contained spam, malware, or phishing scams, wouldn't you?

That's what we do. In addition to multiple layers of best-of-breed third-party scanners, we use Skeptic'—our proprietary, self-learning scanner that identifies and stops even new or unknown threats immediately. Skeptic technology is critical for protecting against converging threats, which tend to be highly targeted—often going unrecognized by traditional anti-virus signatures.

Skeptic is at the heart of every MessageLabs service we offer, so it receives an enormous amount of information every day. That's how it can “know” the moment anything on the threat landscape changes, and arm its defenses immediately. And that's the reason we can guarantee your business total protection from all known and unknown email and web threats.

MessageLabs Service Level Agreements

MessageLabs service level agreements guarantee your organization unequalled protection against the threats inherent in electronic communication:

- 100% service availability
- 100% protection against email-borne viruses and malware
- 95% spam capture rate, with a 0.0004% rate of false-positives
- Fault and support response time commitments on a per-client basis

Local Support—Worldwide

We believe in having local teams who can offer you service in the local language and become a part of your community. But we also believe our clients deserve nothing less than around-the-clock phone, email and web-based support. Wherever you do business, you can depend on our global infrastructure of client service experts, engineers, and support personnel to make sure your company is protected.

MessageLabs Key Facts

More than 800 channel partners globally

More than 15,000 customers ranging from small business to Fortune 500, representing more than 6 million business end users across more than 80 countries.

The company's services are delivered across a global network of data centers spanning over four continents.

MessageLabs secures more than 2.5 billion email connections and 1 billion web requests each day

Global support includes 24x7 network monitoring and client support services to all customers. With significant investments in R&D, MessageLabs has 12 patents in threat protection granted or pending

To speak with a product specialist call toll free:

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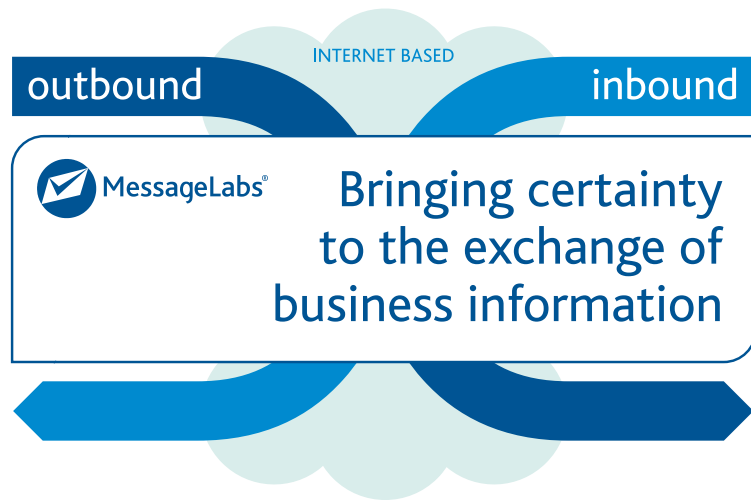
APAC: +61 2 8208 7100

For specific country offices and contact numbers, visit the MessageLabs website

Our Services, Your Way

With MessageLabs managed services, you don't have to worry about whether your virus signatures are up to date, your users are responding to spam appropriately, or your IT staff is on top of the latest threat. Every email, instant message, or web request that makes it through to your network comes directly from MessageLabs after having gone through our rigorous scanning processes. And every shred of electronic communication that leaves your network makes its way back through our scanners before being sent on to its destination. You can count on our services 100% of the time, and you can purchase them in the way you need them.

We've created a range of managed solutions designed to offer differing levels of integrated protection, reflecting your company's needs and the way you work, and making it easy and affordable to put the right security in place.



What Our Customers Think

"Stopping spam and viruses can eat up a lot of time and money. We really wanted a cost effective solution that didn't need to be managed in-house and we found it with MessageLabs."

Ann Harten, Senior Vice President and CIO of SIRVA

"The whole relationship from day one seemed to suit our needs and our strategic direction. MessageLabs gave us an excellent hands-on demo. They walked with us every step of the way. Of all the products we looked at, MessageLabs stood out as being the best fit for Olympus."

James Verambeck, Manager of Lotus Notes , Olympus

"For us the business case is quite simple: why struggle to achieve an expensive virus-free environment internally when you can buy in the MessageLabs service which offers 100% protection at a fixed and predictable cost?"

Marina Plessas, Head of Web Development of World Club Travel

"The service runs smoothly. It's invisible, just working away behind the scenes. Simple as that."

Jon Inch, Global Vice President IT & Knowledge Systems of BTG

"It's the confidence we gain from knowing our email will be free of viruses, spam and unacceptable images – and we know it's working right round the clock. That in turn has freed up resources and cut costly downtime. It's also boosted staff motivation."

Scott Paton, Internal IT Manager of Vivista

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